

# At a Hotel

## Dialogue 2: Checking-in



### *Dialogue 2:*

#### **Checking-in**

**Receptionist:** Hello, how can I help you?

**Mr. Black:** Hello, I've got a room booked here. My name is Black.

**Receptionist:** Let me have a look into our reservation system, Mr. Black. Yes, a double room with bath for two nights?

**Mr. Black:** Yes, that's right.

**Receptionist:** Could I see your ID, please?

**Mr. Black:** Passport or ID card?

**Receptionist:** Either is fine.

**Mr. Black:** Here you are.

**Receptionist:** Thank you. Could you please fill out this form with your personal details?

**Mr. Black:** Here you go.

**Receptionist:** Perfect, I would only need your signature at the bottom of the form and that would be it.

**Receptionist:** Thank you.

**Mr. Black:** Does the price include breakfasts?

**Receptionist:** I am afraid it doesn't but your room has a kitchenette so you can prepare your own breakfasts and lunches.

**Mr. Black:** Oh, that's fine. Is Wi-Fi available in the room?

**Receptionist:** Yes, sir, certainly. There is also cable TV and air-condition in your room. You can use our gym and indoor pool anytime between 10am and 9 pm as well. The check-out time is 11 o'clock.

**Mr. Black:** Ok, thank you.

**Receptionist:** Our pleasure. I hope that you'll enjoy your stay in our hotel.

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## Dialogue 2: Checking-in



<i>Phrases: Checking-in</i>	
Hello, how can I help you?	Dobrý den, jak vám mohu pomoci?
I've got a room booked here.	Mám u vás zarezervovaný pokoj.
Let me have a look into our reservation system.	Podívám se do našeho reservačního systému.
Could I see your ID, please?	Mohla bych vidět průkaz totožnosti?
Could you please fill out this form with your personal details?	Mohl byste prosím vyplnit tento formulář?
The breakfast is (not) included in the price.	Snídaně je (není) v ceně pokoje.
Is Wi-Fi available in the room?	Je v pokoji Wi-Fi?
There is also cable TV and air-condition in your room.	Na vašem pokoji je také kabelová televize a klimatizace.
You can use our gym and indoor pool anytime between 10am and 9 pm	Naši tělocvičnu a vnitřní bazén můžete použít kdykoliv mezi 10 dopoledne a 9 večer.
The check-out time is 11 o'clock.	Odhlásit se je třeba do 11 hodin.
I hope that you'll enjoy your stay in our hotel.	Doufám, že si svůj pobyt v našem hotelu užijete.
Our pleasure.	Je nám potěšením.
Enjoy your stay in our hotel.	Užijte si pobyt v našem hotelu.
Your room has a kitchenette so you can prepare your own breakfasts and lunches.	Váš pokoj má kuchyňský kout, takže si snídaně a obědy můžete sami chystat.